Support for Bookmark

- Need help?
- Want advice on upgrading and networking?
- What is the easiest / best way to do something?

Support from the Bookmark Help Desk in Adelaide is available on an annual basis at the rate of only $200 per year plus GST ($220.00 total). Support provides:

- Support and help via telephone, fax and e-mail. There is no limit on the number of calls or faxes or the duration of these over 12 months (1800 26 1541)
- Help in identifying hardware or networking problems (hardware repairs are the responsibility of the supplier)
- Advice about upgrading equipment, networking and about suppliers
- Assistance with little turn-around time.
- A 1800 number is available to users with support
Bookmark Support Application Form

Site Name: ________________________________________

Mailing Address/Courier Address: ________________________________

Site Address: ________________________________________

Contact Person: ________________________________________

Telephone Number: __________________ Facsimile Number: __________

Email: ________________________________________

I wish to receive support from the Book Mark Help desk. I understand that the responsibility for acting on given advice is mine.

Please send an invoice for the support subscription fee of $200.00 plus GST (total $220 with GST) to cover the period for the month of receipt of payment, or the month of the first support call, whichever comes first. An invoice for the following year will automatically be sent. Any enquiries please call (08) 8226 1541.

Please return this form to: School Library Software Support
Technology & Knowledge Management
DECD
GPO Box, 1152, Adelaide SA 5001
or
Facsimile: 08 8410 2856

Signature: ___________________________ Date: ___________________________