



**Government of South Australia**

Department for Education and  
Child Development

**BOOKMARK**

Technology & Knowledge Management Services

14th Floor R11/41  
Education Centre  
31 Flinders Street  
Adelaide SA 5000

GPO Box 1152  
Adelaide SA 5001

DX56404

Tel 08 8226 1541

1800 26 1541

Fax 08 8410 2856

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*Support for Bookmark*

- **Need help?**
- **Want advice on upgrading and networking?**
- **What is the easiest / best way to do something?**

Support from the Bookmark Help Desk in Adelaide is available on an annual basis at the rate of *only \$200 per year plus GST (\$220.00 total)*. Support provides:

- Support and help via telephone, fax and e-mail. There is *no limit* on the number of calls or faxes or the duration of these over 12 months (1800 26 1541)
  - Help in identifying hardware or networking problems (hardware repairs are the responsibility of the supplier)
  - Advice about upgrading equipment, networking and about suppliers
  - Assistance with little turn-around time.
  - *A 1800 number is available to users with support*
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### Bookmark Support Application Form

Site Name:

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Mailing Address/Courier Address:

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Site Address:

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Contact Person:

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Telephone Number:

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Facsimile Number:

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Email:

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I wish to receive support from the Book Mark Help desk. I understand that the responsibility for acting on given advice is mine.

Please send an invoice for the support subscription fee of \$200.00 plus GST (total \$220 with GST) to cover the period for the month of receipt of payment, or the month of the first support call, whichever comes first. An invoice for the following year will automatically be sent. Any enquiries please call (08) 8226 1541.

Please return this form to:

School Library Software Support  
Technology & Knowledge Management  
DECD  
GPO Box, 1152, Adelaide SA 5001  
or  
Facsimile: 08 8410 2856

Signature:

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Date:

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