Data Backup

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DATA BACKUP

It is essential to keep up to date backup copies of your data!!

Backups are a librarian's lifeline.
Backups are a copy of all the valuable data.

*Backups contain all the hours, days, months and years of work.*

If a computer breaks down, is damaged or stolen, if a bad virus scrambles everything, the Bookmark program can always be downloaded from the Internet and a backup restored.

*It is vital to keep up-to-date backups!*

*Important: The Bookmark backup system should be used even if another backup system is in place such as a server-based backups. Do not only rely on server backups.*

How Bookmark Backups Work

Bookmark backups do more than make a copy of the data.

Because the database can be very large, backups compress all the data files into a single smaller "archive file". This is always made in Bookmark’s location (folder and drive). The archive file is then *copied* to a destination.

- Compression is the first step. It produces a file called "Backup.zip" or "Backup.lzh" depending on the format (see the Backup Formats section at the end). An extra copy of the archive file is also made.

- The backup file and it copy are the copied to the destination, such as a USB flashdrive or formatted rewritable CD or an external drive or OneDrive or elsewhere.

- A *backup to Bookmark’s location is always made even though the destination is external.*

- *It is not necessary to do both an external backup and a backup to Bookmark’s location.* They are both automatically done at the same time.

Bookmark always makes a backup to its own location at the beginning of each day.
How to Backup Data

From the Main Menu, select Utilities.

On the Utilities menu, click on Backup.

The Backup Data window is presented.
Types of Backups

Choose type of backup:

- Daily backup (main data only)
- Monthly big backup (data, covers, photos, sounds)
- End of year big backup (data, covers, photos, sounds)
- Test backup
- Delete a backup

Bookmark offers three types of backup:

- Regular daily backup
- Once-a-month larger backup
- End of year large backup

Daily Backup
This is the normal day-to-day backup. *It should be done at the end of every day*. The daily backup makes a copy of the main database which contains all text data: cataloguing, borrowers, loans, transaction history, etc. *It does not include book cover image files, borrower photo files, other images, icons or sounds.*

Monthly Big Backup
Every month, perform a Monthly Backup. This backup includes covers, photos, etc. that are not normally included in the daily backup.

Monthly backups can take much longer if thousands of book cover images are involved. The resulting compressed backup file is also much larger.

End of Year Backup
The end of year backup is identical to the monthly backup but the filename is different. It should go onto a USB flashdrive or other external device at the end of the year.

Test Backup
This allows checking backups to see if they are healthy.

Delete Backup
Backups accumulate at Bookmark's location. This function allows deleting old backup files.

Remember: *BACKUP! BACKUP!! BACKUP!!!
Backup Location

Choose backup location:

External location

Bookmark's location

After selecting the type of backup, click on a button to indicate the backup destination.

Backup to External Drive

This is the normal end-of-day backup. All of the drives available are displayed, including mapped network drives.

CD / DVD drives always appear in the list even if a disc has not been inserted.

USB flashdrives appear as a "removable drive".

External hard drives appear as "Fixed hard drive".

OneDrive and an Alternate location (see below) are also listed if they have been set up.

To indicate the destination drive, click once to highlight.
Note: You can back up to two or more drives at the same time. Hold down the Ctrl key and click on the other drive(s) to highlight.

Click OK to begin the backup. Bookmark will remember these drives and automatically highlight them next time.

*Note: If you forget to insert the flash drive or external drive, just plug it in and it will appear in the list in a few seconds.*

**USB FlashDrive**

*USB flashdrives are the normal destination for backups.*

They are reliable and easy to use. In the list, they appear as a "Removable drive".

After inserting the flash drive, if a popup window opens similar to the one below, just close it.

Any flashdrive with 2Gb of space or larger can be used. More than 8Gb isn’t needed unless the drive is to store other files.

**Formatted CD or DVD**

Backups can be made to CDs and DVDs if the computer has a CD/DVD burner drive or an external burner drive is available. The discs must be formatted before use.

Formatting is a one-off operation. It puts tracks onto the disc. Normal CD-R or DVD-R discs can be used. (Special "read-write" or -RW discs are no longer necessary.) Once formatted, the disc does not have to be re-formatted each time.

1. Insert the blank disc. If a window opens, close it or cancel, regardless of what it says.

2. Windows 7: click on Start then Computer. Windows 8 & 10 & 11: click on File Explorer (yellow folder at bottom of screen) then single left click on This PC at the left side.

3. Insert the blank CD or DVD disc. If a popup window appears, close it.

4. Locate the CD/DVD drive.

5. Right-click on the CD/DVD drive. (Win 10 image)
6. Left click on *Format*.

7. Left click on *Start*.

8. Left click on *OK*.

9. The disc is formatted.

10. Close the formatting window.

11. The disc is now ready for use. It can be used multiple times, just like a flashdrive.

If you forget to insert the CD, Windows will generate a message.
Insert the disc and click Try Again.

**Drives other than FlashDrives and CD’s**

Backups can be made to other drives as well. These can include external hard drives and network drives. A network drive is a hard disc drive located on another computer on your network. It is included in the list of drives. A backup can be made to these drives if you have permission to create files on them.

Below is an example of an external hard drive plugged in via the USB port. It is listed as a “Fixed hard drive” even though it is removable.

**A backup can be made to any drive letter.**
Cloud Storage

Backups can be made to cloud storage if this is available on your system. These include Dropbox, OneDrive and GoogleDrive.

See below to set up OneDrive.

For Dropbox and GoogleDrive, map a drive letter to the folder. When the backup is made, it is automatically uploaded to the cloud.

Note that cloud backups depend on the user’s login and/or email. They are not “universal” like a flashdrive.

Technical detail: the Backup Process

The exact display depends on the backup format. The images below are for the ZIP format. The Lzh format displays a blue line instead of green and slightly different details.

Here is what happens once the backup is begun…

1. All the data files are first compressed into a single file called Backup.zip or Backup.lzh (depending on format). This is made at Bookmark’s location. This is always done first. It is not necessary to also do a separate “Bookmark location” backup after an external one.

2. When finished, a copy is made of the backup file. A different copy is made for each day of the week. This is also placed at Bookmark’s location.

3. Both backup files are then copied to their destination – e.g. a USB flash drive, a CD, external drive, network drive, etc. (Windows 10 display below. Windows 7 looks different!)

Backups

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4. All done!

**Important information!**
Backups to another drive *always* copy the compressed backup file and its daily copy into a folder called `\Bmbackup` on the destination drive. If the folder is not present, it is created.
Often it is useful to do a quick backup without needing to put it on a flashdrive. This can be handy, for example, when cataloguing a large number of items or during stocktaking. Backing up to Bookmark's Location is the answer.

Remember: **BACKUP! BACKUP!! BACKUP!!!**
Alternate Location

The Alternate Location is any other destination for a backup, such as a folder on a network drive to which the "External Drive" backup is not possible. Alternate location is a non-standard backup.

*Alternate location backups are rarely used. Normal external location backups are preferred.*

The Alternate backup should only be used where the backup archive file must be placed within a specific folder instead of the normal Bmbackup folder at the destination.

The Alternate backup is useful for sending backups to a cloud storage service such as Dropbox or Google Drive. These services can have a special folder. Any file copied to that folder is automatically uploaded to the Internet. These files can be later downloaded to restore.

The Alternate backup path appears in the list of “External Location” backups. It is backed up there.

Remember: **BACKUP! BACKUP!! BACKUP!!!**
OneDrive

Many educational authorities provide access to Microsoft’s OneDrive. It is a cloud-storage location. Files can be copied to OneDrive, retrieved later, or shared with another computer. OneDrive is an excellent backup location, provided it can be accessed on another computer or a new computer or if the previous librarian has left.

All school staff in South Australian Department for Education schools have a OneDrive account.

To use OneDrive as a backup destination in Bookmark, click on the “Set up OneDrive location” button.

Click on Browse. If available, OneDrive will be listed.

Click on it then OK. The path is listed. Click OK to save.

OneDrive will then appear in the External Locations list.

Remember: BACKUP! BACKUP!! BACKUP!!!
Automatic Backup

Bookmark can be set to automatically perform a backup at a specific time.

This window is used to specify the automatic backup destination. It can be Bookmark's location or elsewhere. An "external location" is recommended.

The "Test automatic backup" option can be used to see if this backup is working.

The "Windows Task Scheduler" is used to set up the time when the backup will be performed. The only necessity is that the computer must be turned on at that time.

"How to schedule automatic backup" is a document which contains information on how to set up the Windows Task Scheduler to perform the backup at the correct time.
Delete Backup

Backup files at Bookmark's location accumulate. There is one for every day for a month, one for each day of the week, the latest, different ones for each colour, plus the start-of-month backups. Even though these files are overwritten by newer backups, it is still over 40 backup files.

Use this option to delete very old backup files.

Place the dot next to “Delete Backup” then click on either External Drive or Bookmark's Location.

Click on the backup to be deleted to highlight it.

Click OK to delete.
Backup Settings

The Backup Settings button on the Backup window can be used to change defaults.

**Backup Reminder**
If the first checkbox is ticked, a reminder message to make a backup appears when closing Bookmark. Remove the tick if you do not wish to be reminded to make a backup when closing Bookmark.

**Monthly**
If this box is ticked, Bookmark will automatically perform a backup to its own location at the beginning of every month. Up to 12 monthly backups are kept. Each month’s backup is overwritten by the following year’s month. By default, this control is active.
Daily
If this control is ticked, Bookmark will make an automatic backup to its location at the beginning of every day. Morning backups are overwritten the following month by a backup of the same day. This ensures a minimum of one month’s backups are available for emergencies.

Backup format
By default, Bookmark uses the LHZ format. This control allows switching to the standard ZIP format or LZM (a.k.a. LZMA or 7-zip) format. LZM produces a higher compression level resulting in a smaller backup file but it is also much slower, especially for the monthly and annual backups.

If you have problems making a backup, changing to another format may help. Example: if the LHZ format backups are producing error messages, change to ZIP.
A Proven Backup Strategy

The purpose of a backup is to safeguard your data in case of computer failure, theft or damage, or malicious intent.

With a proper backup, it is easy to install Bookmark onto another computer and restore the data.

Bookmark's backup has been designed to store up to one week's backups to an external location. Each backup is labelled to match the day of the week. Therefore a week's backups can be made to a flashdrive before Bookmark would overwrite them with a newer backup.

The "two flashdrive" backup strategy is useful, although others can be invented and followed, too.

One USB flashdrive is labelled Week A and the other Week B. All backups for an entire week are made to one flashdrive. The next week, backups are made to the other flashdrive. Then they are swapped back.

Backups can be made to "Bookmark's Location" during the middle of the day or other times when an external backup is not required. Doing multiple backups during the same day overwrites the previous backup.

Do not rely on backups to Bookmark's Location only! This is putting all of the eggs in one basket.

Do not rely on server backups! The time when a backup is needed will be the time when the IT person – who knows how to restore – will not be available. Server backups can also suffer from problems such as drive failure, change of staff, malware, etc.

In addition, an extra USB flashdrive can be used to store an end-of-year backup called an "Annual Backup". This backup includes text data as well as book cover images, borrower images, icons, sounds, etc. It can be made at other times, too, but there is only one backup file produced. A copy is left at Bookmark's location as well as the destination.

A "monthly backup" can be made every month to update the backup of images. This can be done to the same flashdrive as the daily backups or to a special flashdrive. Graphics backups always overwrite the last one.

Remember: BACKUP! BACKUP!! BACKUP!!!