

Bookmark update 10.8.5 (458)

Webopac

Changed the link on pages from *Return to search menu* to a green *Go Back* button. This goes back to the previous page. It should help with use on iPads and kiosk mode.

Australian Authors

The original list of Australian authors was found to contain many non-Australian entries. The entire list has been changed to contain only Australian authors. If you find an Australian author that is not tagged, please let the Bookmark help desk know so the author can be added to the list. If you tagged using the original list (July), retagging will correct.

Go to Cataloguing > Item Lists > Australia Authors. The revised list is automatically downloaded. Click on the Tag button at the bottom left to reg-tag all items. Previous tagging is automatically cleared before retagging. Click on Untag to remove all tagging. Items tagged ("marked") have [Australian author] (with brackets) appearing in the Other line in AddEdit Items. Other data can also be included in that field, too.

The original "Australian authors" report is still available. Reports > Catalogue Reports. The report is based on the query, so it is possible to list only fiction or non-fiction items or big books, etc. The report no longer "tags" items. It just lists all the items or authors based on the results of the query. Tagging is now done in the new section in Cataloguing as presented above.

Registration

Bookmark asks for a registration code when first installed. If a code is not entered, Bookmark will still work but it will also continue to ask for the code. Entering the registration code is a simple one-off task. Once entered the request should not appear again. If a code has been previously entered and Bookmark asks for another code, this means the "settings file" has been corrupted. It can be fixed with a simple procedure. A new code is not needed, even though Bookmark asks for it. Look for the fact sheet in the Troubleshooting section of Fact Sheets or contact the Bookmark help desk. It is a simple, non-technical, fast procedure.

Backups

Regular backups to external devices are essential. They are your life-line against disaster such as data corruption or virus/ransomware attack. Backups can be made to any external device – e.g. USB flashdrive, external hard drive, OneDrive, another computer on the network, even a CD or DVD if a burner drive is available. Relying on server backups or backups only to Bookmark's location is not disaster-proof. See the Backup manual for more information.

Updates

If you still have version 10.7.9 or 8.1, updating may not work correctly due to a minor error. This glitch has been fixed but a correct update is needed to get around the problem. If the normal update does not work, click on the yellow Bookmark icon on the top left corner of the Main Menu. On the popup menu, click on Update then Start

Update. If that still does not work, contact the Bookmark help desk as other methods exist to update.

It is extremely important to update. Updates also contain error corrections and other behind-the-scenes changes.

Simple update steps: Utilities > Update > Easy Update > Start Download.

If you encounter any problem updating please contact the help desk for assistance as soon as possible.

Staff and other changes

Reminder: please make sure the SA Bookmark help desk is notified of any changes to staff, or the library is changing to a different system or changing the support source. This information is not automatically available to us. We rely on users to keep us up to date, and it is important for us to be kept informed of changes at your site. Email details of changes to dean-hodgson@sa.gov.au.