Bookmark update **10.8.7** (464)

Updates
Having trouble updating? Your version number can be found at the top left corner of the Main Menu (first window). The version number and (build number) appears there. If you have any problem updating, contact the Bookmark help desk. We can always get your system updated. Utilities > Update.

Top 10 now called Most Popular
The Top 10 list has been re-named "Most Popular". Controls > Search Controls or Webopac Controls.

Book Reviews
The book reviews function now has an added optional privacy code request. Controls > Reviews > Limits. Tick the box to make Reviews ask for a privacy code to write a review.

New! Book Promotion Slider
A new book cover image slider gadget has been added to Loans, Returns, Search and Webopac. The slider gadget presents a carousel that displays up to five book cover images. The images rotate or "slide" left and can be part of a larger list. The slider can be used to promote new items or any list of books or items. It can be displayed on the Circulation Loans or Returns windows, or on the Search window or the Webopac search entry page. A new fact sheet explains how to set up a slider gadget. Look in the Circulation section for the fact sheet.

New Online Support Request Form
A new online support request form is available on the Bookmark website in the Contacts and Support area. The new form replaces the previous Wufoo page. It can also be used to request registration codes as well as any other issue. The direct link to the page is:
https://bookmark.central.sa.edu.au/SupportRequestForm.html

Uploading to CPAC problem solved for Victorian public schools
Since the introduction of a state-wide security system, public schools in Victoria have not been able to directly upload data to CPAC. The new security interfered with updating Bookmark, as well, causing a number of problems and failed updates. A work-around is in place for updating and now a solution to the CPAC direct upload problem has been found. The solution requires a proxy to be entered into Bookmark. For most public schools in Victoria this proxy is named *eduproxy:8080*. Go to

Controls > Settings and click on the System tab. Top right. Click on "Test file upload". If it is successful, great, a proxy does not have to be entered. If it fails, it may need a proxy. The proxy can be entered below. Clicking on the "Suggest" button enters the default proxy for schools in Victoria. The proxy can be a named address or IP address.

Note: SA and WA public schools and most private schools do not require a proxy. If unsure, try the Test File Upload test.

Don't forget to check Test File Download, too.

Circulation / Loans show sublocation
A small change has been made that allows the sublocation to be listed on the Loans window. Go to Controls > Circulation Controls and click on the Loans tab. At the bottom of the big list of customizing checkboxes, there are three radio buttons. The setting here tells Bookmark what to display in the 4th column on the loans window. Previously it has been either item type or location.

Windows Version
Utilities > System Info can be used to identify the version of Windows being used. This is the workstation and not the server, unless it is opened on the server. Until recently identifying the new Windows 11 was problematical. Due to changes in the way Microsoft identifies a Windows version, Win 11 could appear as 11 or 10 or even 8. A new algorithm is in place that identifies Windows 11 correctly.

Info on updates
Information on changes to previous updates can be found in Utilities > Update > Latest Features and Changes.

Updating
Updates contain error corrections, new features, improved features and other behind-the-scenes changes.

Simple update steps: Utilities > Update > Easy Update > Start Download.

If you encounter _any problem_ updating please contact the help desk for assistance as soon as possible.

Staff and other changes
Reminder: please make sure the SA Bookmark help desk is notified of any changes to staff, or the library is changing to a different system or changing the support source. This information is not automatically available to us and is necessary to keep an accurate tally of current Bookmark users, and also to make sure users are on or off the email list. We rely on users to keep us up to date. Email details of changes to dean.hodgson@sa.gov.au.

All Bookmark users can post questions and comments to this email list, which is sent to Bookmark users everywhere.